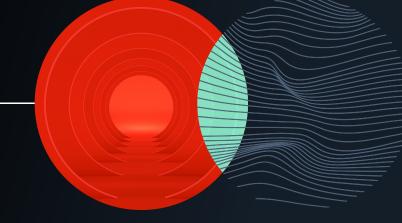
ЭС DEEPGRAM + OneReach.ai



Bringing you the Best Conversational AI Experiences for Your Customers

A Partnership Built on Best-in-Class

The OneReach.ai–Deepgram partnership is built upon speed, innovation, and improvement. We believe each conversational AI experience should be custom built to suit your company, market, and customers. Using advanced technologies like speech recognition that is tailored to your audio use case, Natural Language Understanding (NLU), speech-to-text responses, and more, combined with orchestrated workflows will create the best customer and employee experiences.

The Opportunity

This partnership opens up a low-code and no-code conversational AI platform comprised of over 10,000 features supporting a composable architecture for solving complex solutions, combined with an End-to-End Speech Recognition solution that can learn and be tailored to your customers and their audio environment. This joint solution can be productized for your workflows and use cases in days, not months.

We can quickly create voice-enabled solutions like virtual agents, virtual assistants, sales and support enablement products, and analytics solutions that can be changed and optimized quickly and easily to meet new business needs or trends. You are not locked into a single solution. You can quickly test and redesign the workflow to better fit your customer experience.

Benefits



A SOLUTION UNIQUE TO YOU

Optimize your voice technology solution to your unique use case and audio.



FASTER GO-TO-MARKET

No-code/low code allows faster development and changes to be released.



EASIER DEPLOYMENT

Deploy, on-premise, on a private cloud or public cloud with ease with built-in integrations.



CUSTOMIZE FOR LOWER TCO

Get a customized Conversational AI solution at a much lower TCO than a pre-built solution.



BETTER USER EXPERIENCES

Design your Conversational AI experience to your unique workflow.

Deepgram and OneReach Customized for Your Customers

Prebuilt or one-size-fits-all solutions often mean compromising your user experience. Our joint solution allows you to easily and quickly build, test, improve and optimize your Conversational AI voice solution within weeks and deliver a massive ROI. Deepgram provides the market-leading, accurate Speech-to-Text solution that is tailored to your customer's accents, dialects, jargon, terminology, and language with millisecond transcriptions speeds. The OneReach.ai platform takes this highly accurate input and allows you to design unique Conversational AI solutions to hyperautomate customer and employee conversations, business processes, and tasks.

- State-of-the-art Deep Learning and tailored speech recognition
- No-code/low-code Conversational AI design
- Rule-based AI and neural networks to optimize quickly
- Open deployment options for on-premise, private cloud, or public cloud
- Future proof Conversational AI solution with easy to test and change workflows

ABOUT ONEREACH.AI

OneReach.ai offers a low-code and no-code conversational Al platform with everything you need: ideas and inspiration, tools, training and guidance, and security and governance. It's comprised of over 10,000 features supporting a composable architecture for solving complex solutions ranging from a library of Packaged Capabilities (Bots, Flows, Steps of integrations, automation sequences, and native channel toolkits), an NLU amalgamation engine, human-in-the-loop, native voice architecture, native reporting and analytics, custom databases, and tables, and private hosting environments, to name a few. Learn more at <u>OneReach.ai</u> or <u>contact us</u> to get started.

ABOUT DEEPGRAM

Better voice experiences start with better speech-to-text. Deepgram is the first and only End-to-End AI Speech Recognition platform that delivers insanely fast, actually usable transcriptions, with practically zero lag.

Deepgram—Every voice. Heard and Understood. Contact us at <u>deepgram.com/contact</u>.