Integrations and Partners

Deepgram focuses on having a highly accurate, fast, and cost-effective AI Speech Platform for our partners. We strive to be the best-of-breed for Automatic Speech Recognition (ASR). Our growth depends on our partners and the amazing products and services they can create. Therefore, we've developed API and other integrations to provide easy connection to various systems and platforms in the cloud or on-premise.

INTEGRATION:	INDUSTRY:	INDUSTRY:
API	All	Application Programming Interface
UniMRCP	IVR	MRCP stands for Media Resource Control Protocol, an industry-standard data and communication protocol commonly used for IVRs. UniMRCP is the open-source cross-platform implementation of the MRCP client and server.

Need a different integration? Contact us. We are adding more as needed.

We have also integrated with the following partners who have embedded our best-of-breed ASR solution into their technology stack.

INTEGRATION:	INDUSTRY:	INDUSTRY:
CallTrackingMetrics	UCaaS	Unified communication management solution
ConvergeOne	UCaaS and CX	Unified communication management and customer experience analytics
Marchex	Business Analytics	Sales, marketing and support call analytics
Rillavoice	Retail Analytics	Physical retail voice analytics
Prodigal Technologies	Business Process Optimization	Revenue collection, business optimization, and compliance monitoring
Red Box	Audio Capture	Audio and media capture and analysis
Sharpen	Business Analytics and CX	Contact center analytics and insights
Tethr	Business Analytics and CX	Contact center analytics and insights

Contact us at deepgram.com/contact-us to learn how you can implement the right integration and partner with us to open up new business opportunities.