Data Services

Our transcription accuracy and low word error rate are the result of our End-to-End Deep Learning AI Speech Platform but improve dramatically when human transcriptions are used for training. Our Data Services team can create accurate training data sets from your audio data or generate both the audio and transcript data that fits the type of business and terminology your company uses. If you need additional AI model training, these services can be available anytime to improve your unique speech model or for a different speech model within your company.

BENEFITS:

★ Improve your speech model accuracy and lower your word error rate

★ Eliminate costs and resources for creating audio files and human transcriptions

★ Get accurate audio files and human transcripts for speech model training

FEATURES:

✔ Create full audio and transcription datasets unique to your industry, company, or department for speech model training

✔ Resource voice talent to create company and use case specific audio

✔ Create accurate training data sets from existing audio

✔ Add key terms (product, company, terminology) to your training sets

ADDITIONAL SERVICES

We have built an entire ecosystem around our AI Speech Platform to optimize your speech model specifically to your enterprise and use case. Our ecosystem allows us to continually maximize the value you are getting and continually improve your speech model, from additional training for different, product names, accents, terminology, or use case to adding Spanish, French, or Hindu to your model. Check out other parts of our ecosystem: Custom Training and Speech Models.