Data Security and Deployment

Deepgram is committed to protecting the confidentiality of information provided by its clients. We maintain an information security initiative that has implemented administrative, technical, and physical safeguards to reasonably and appropriately ensure confidentiality, integrity, and availability of our client information and intellectual property.

We are a software-based service; we understand that technology and risk change over time. Therefore, we request valid third-parties to conduct risk assessments and continually evaluate, modify, and adjust our security procedures, policies, and standards, along with ensuring that everything we do matches our documented compliance processes at least yearly.

For Information Security, Risk Management, and Compliance, we have retained a security advisor who is responsible for guiding all security strategy, policy development, enforcement, training, and maintaining a security-minded culture. The advisor is also responsible for revisions of our incident response process and procedures.

Deepgram has also retained an independent Data Protection Officer, which is responsible for all data privacy matters, oversight, and governance. You may find the privacy policy on Deepgram's website, which defines our continuous commitment to upholding privacy to the utmost importance.

As part of our third-party vendor management program, we validate our third parties (supply chain) to ensure they meet or exceed our strict data privacy and compliance standards.

Deepgram's Information Security initiative has been designed with industry best practices, industry frameworks (PCI, HIPAA, GDPR, CCPA, etc.), which enables our organization to comply with federal and state laws and regulations related to its business and services.

DEPLOYMENT CHOICES

For more sensitive voice and transcription data, we also offer an on-premises installation or a private cloud installation, where you can control the entire environment. For sensitive on-premise deployments, we can provide you with all the data generation, transcription, and training tools for training our speech model to optimize your transcriptions.

For more information about our data security, email our data security personnel at
security@deepgram.com.